



NiceCall®
Focus III
FOR THE
PUBLIC SECTOR

NiceCall Focus III is a full-featured, compact recording solution designed to meet the needs of first responders, Command and Control Centers (C3), and law-enforcement agencies (LEAs) for a reliable, inclusive, easily operated and compact recording system that provides rapid and efficient incident review.

NICE Systems NiceCall Focus III is a single-box, inclusive solution utilizing advanced PCI technology and a range of applications, especially developed to suit the dynamic nature of mission-critical small and medium-sized sites.

Insight from Interactions

NICE



In the past many public sector sites had to choose between price, capabilities and quality. Now NICE's market-leading solutions are available for this important market, with all the capabilities they require and at a price they can afford.

NiceCall Focus III offers public sector organizations a range of unique advantages, including a recording system that can be easily operated by non-technical users functioning in a mission-critical environment. NiceCall Focus III enables advanced scenario reconstruction with the synchronized playback of multiple channels, providing new possibilities for fully understanding the chain of events and rapidly creating evidence recordings. And all this in an easily-installed, space-saving, single box.

THE SINGLE-SERVER, POWERFUL NiceCall Focus III OFFERS A WIDE RANGE OF BENEFITS:

- Long-term solution utilizing upon NICE cutting-edge PCI-based voice recording boards.
- Easy integration with existing infrastructure.
- Enhanced system security utilizing Microsoft Windows XP SP2, personal firewall and full integration with NICE privileges mechanism.

- Low cost of ownership - complete, fully-featured, long-term, one-box solution (based upon NICE cutting-edge PCI board technology) with low maintenance requirements.
- Flexible, user-friendly applications with intuitive user interface - get working faster and do more, more easily.
- Improved response time due to rapid, easy evidence retrieval and scenario construction.
- Integration with centralized enterprise storage, using NICE Storage Center; makes NiceCall Focus III the ideal solution for distributed sites.
- Fast call retrieval by automatic extraction of caller ID.

MAJOR NEW NiceCall Focus III FEATURES INCLUDE:

- Up-to-48 channels per unit.
- Unmatched on-line capacity - up to 50,000 hours standard with default G.729 compression.
- Mixed interface support - records wide range of digital telephony interfaces, analog and radio channels in the same box.
- Extended redundancy options including hot-swappable RAID I, hot-swappable redundant power supply (support for 48vDC) and dual archiving options.
- Optional CDR connectivity for Avaya, Nortel and Siemens switches.
- Open architecture - NiceCall Focus II runs with Window XP professional with SP2, SQL 2000.
- Tool-free maintenance - higher availability and lower maintenance costs with improved Mean Time To Repair (MTTR) and tool-free maintenance for cheaper long-term maintenance.

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