



NiceCall®
Focus III
FOR THE
FINANCIAL
SERVICES
INDUSTRY

Companies requiring a recording solution for small sites or remote branches have traditionally faced a dilemma. Either they were forced to choose an expensive large-site solution, or they had to settle for a low-cost offering that was by its nature unable to provide enterprise levels of quality, reliability, scalability and ease of administration. Now, with NiceCall Focus III, NICE's market-leading solutions are available to meet the requirements of the financial services industry in small trading floor locations and remote branches.



NiceCall Focus III is a full-featured, compact recording solution designed to meet the needs of small to medium users, especially bank and insurance company branches and financial trading floors. All these users seek a powerful and cost-effective recording system which answers mandatory requirements for proactive implementation of voice compliance solutions throughout the enterprise.

Utilizing advanced PCI technology, NiceCall Focus III is an inclusive solution with a range of applications, originally developed for large sites, now made suitable for small and medium size organizations without any loss of functionality. NiceCall Focus III can be used as a stand alone unit or as a component in a complete enterprise-wide voice compliance solution.

By seamlessly integrating with NICE's Playback Organizer and Storage Center, NiceCall Focus III offers financial institutions a range of advantages unavailable with competing solutions. These include an advanced, multi-site branch recording solution with centralized administration, management and storage. Banks, trading floors and similar organizations can now record branch interactions while concentrating resources where they are most useful and most needed.

THE SINGLE-SERVER, POWERFUL NiceCall Focus III OFFERS A WIDE RANGE OF ADDITIONAL BENEFITS:

- Enhanced system security utilizing Microsoft Windows XP SP2, personal firewall and full integration with NICE privileges mechanism.
- Low total cost of ownership - space-saving, fully-featured, long-term, single-box solution with low maintenance requirements.
- Easy integration with existing infrastructure thanks to open architecture.
- Flexible, user-friendly applications with intuitive user interface – get working faster and do more, more easily.
- Fast and easy access to and retrieval of calls and transmissions.
- Integration with centralized enterprise storage, using NICE Storage Center, makes NiceCall Focus III the ideal solution for distributed sites.

MAJOR NEW NiceCall Focus III FEATURES INCLUDE:

- Utilizes new, cutting-edge NICE PCI board technology.
- Up-to-48 channels per unit.
- Unmatched on-line capacity - up to 50,000 hours standard with default G.729 compression.
- Mixed interface support - recording analog and digital interfaces in the same box.
- Extended redundancy options including hot-swappable RAID I and a hot-swappable redundant power supply as well as dual archiving options.
- Open architecture - Runs on Window XP professional with SP2, SQL 2000.
- Higher availability, lower maintenance costs with improved Mean Time To Repair (MTTR).

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